

Dear esteemed customers,

To prevent the worsening of the Covid-19 outbreak and to protect the public's lives and safety, the Bank has abided by related rules and guidelines to reduce outdoor activities and avoid crowds and close contact between customers.

As a financial institution, we take our corporate and social responsibilities seriously in the face of danger and adversity.

Cathay United Bank (China) Ltd. has decided to waive all related service charges for remittances subject to pandemic donations and medical purchases as of February 3, 2020. The Bank hopes to offer our support to help you through this difficult time.